

HOTLINE REPORT

To: Operations Committee, Gary Jury, Chairman

From: William D. Crowley, Auditor

Re: Hotline Progress Report

- ✓ Start 2/01/16-present
- ✓ Cost \$1300 annually
- ✓ 33 contacts

REPORT TO THE NATIONS

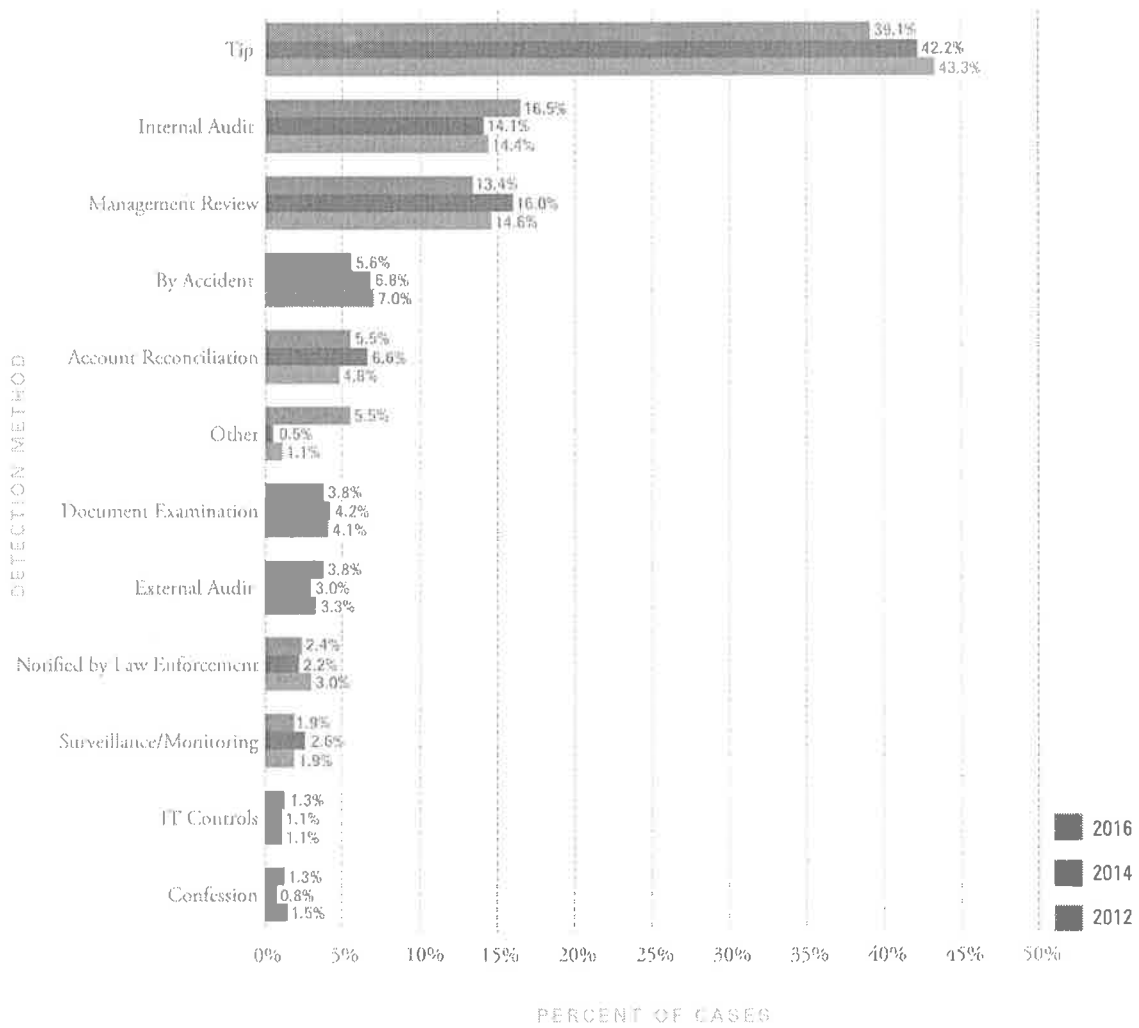
ON OCCUPATIONAL FRAUD AND ABUSE

2016 GLOBAL FRAUD STUDY



Detection of Fraud Schemes

Figure 21: Initial Detection of Occupational Frauds





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Logged in as: bcrowley@wincoil.us

Last Signed on: 6/16/2017 2:38:09 PM (ET)

Client #: 1888

Role: Administrator

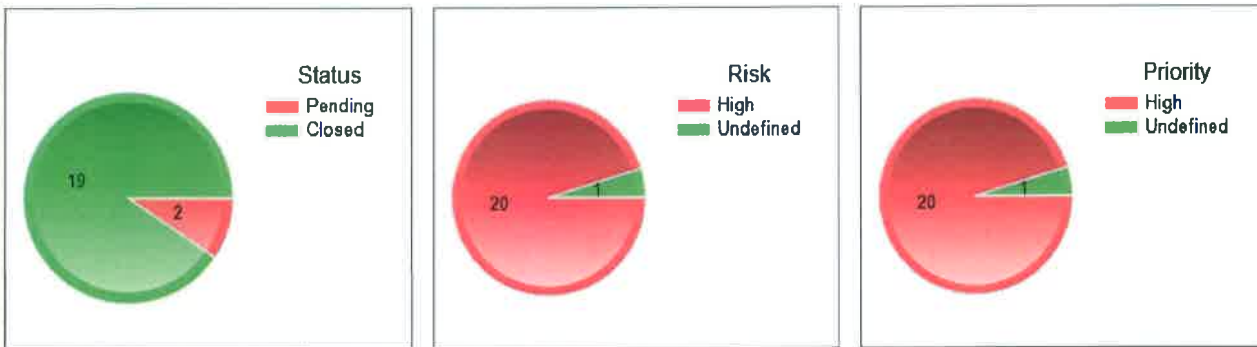
Case Management System for County of Winnebago, IL

Settings Users Locations Divisions Incident Types Incident Reports Analytics Sign out

County of Winnebago, IL Hotline Dashboard

REPORTS: [Dashboard](#) [Activity by Incident Type](#) [Activity by Division](#) [Activity by Location](#) [Activity Trend](#) [Benchmark Report](#)

Data Export



Status

Risk

Priority

Date Reported to

[Reset Filters](#)

1 of 1 Pages 21 Items / Page

| Division | Location | Case Number | Date Reported | Status | Risk Level | Priority |
|----------|--|---------------|---------------|---------|------------|-----------|
| | | 1492332201 | 4/16/2017 | Closed | High | High |
| | Winnebago County | 1489406582 | 3/13/2017 | Closed | High | High |
| | Highway Dept and Human Resources, Rockford, IL | 68779604 | 3/6/2017 | Closed | High | High |
| | | 1487948819 | 2/24/2017 | Closed | High | High |
| | Winnebago County Highway Department | 1487853395 | 2/23/2017 | Closed | High | High |
| | 2nd Floor Admin Building | 1485275352 | 1/24/2017 | Closed | High | High |
| | Rockford, IL. | 1484951071 | 1/20/2017 | Closed | High | High |
| | River Bluff Nursing Home, Rockford IL | 68305570 | 1/17/2017 | Pending | High | High |
| | | 1484141551 | 1/11/2017 | Closed | High | High |
| | Rockford, IL | 1484142334 | 1/11/2017 | Closed | High | High |
| | Riverbluff nursing home, Rockford IL | 1484036329 | 1/10/2017 | Closed | High | High |
| | Riverbluff nursing home, Rockford IL | 1483973747 | 1/9/2017 | Closed | High | High |
| | RBNH Dietary, Rockford, IL | 1483391384 | 1/2/2017 | Closed | High | High |
| | | 1483307853 | 1/1/2017 | Closed | High | High |
| | | 1483311944 | 1/1/2017 | Closed | High | High |
| | Riverbluff Dietary | 1478020937 | 11/1/2016 | Closed | High | High |
| | Riverbluff Nursing Home Dietary | 1478024802 | 11/1/2016 | Closed | High | High |
| | RBN | 1477007376 | 10/21/2016 | Closed | High | High |
| | RBN Rockford, IL | 1477039404 | 10/21/2016 | Closed | High | High |
| | Winnebago County | 9101720161888 | 10/17/2016 | Closed | Undefined | Undefined |
| | Rockford, IL | 67183784 | 10/6/2016 | Pending | High | High |

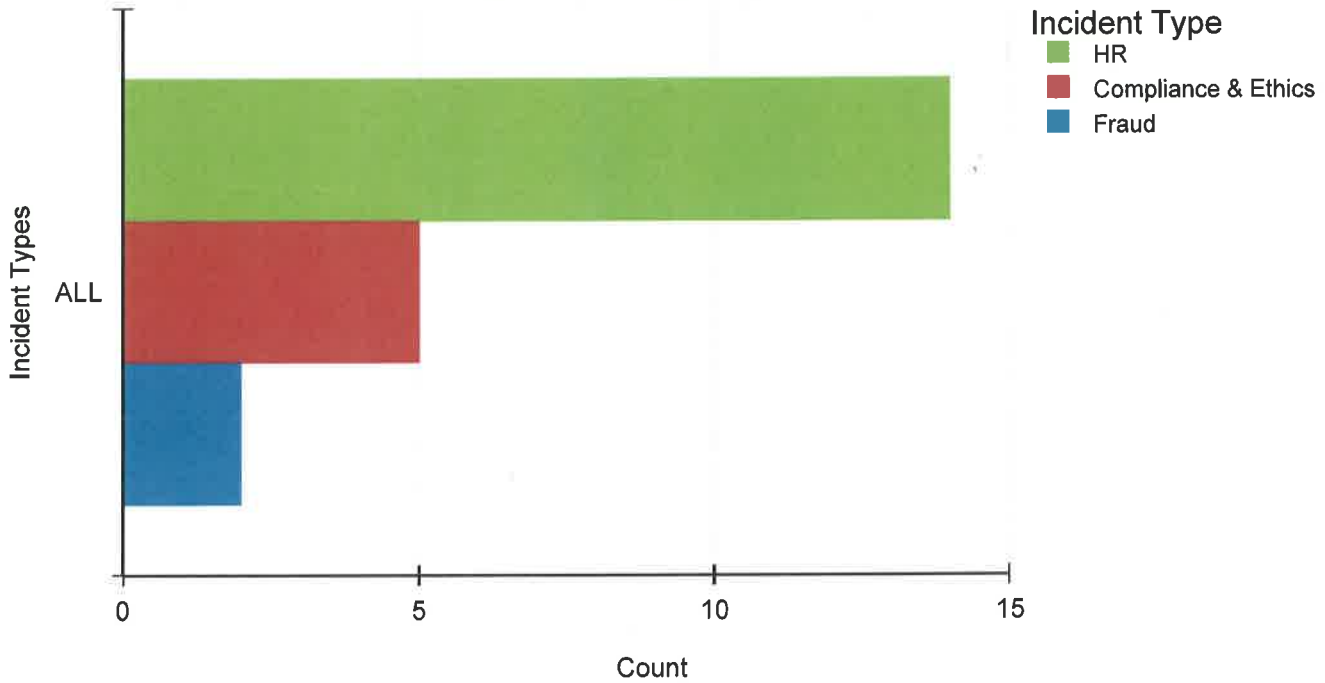


County of Winnebago, IL

Hotline Activity Summary By Incident Type

Date Range From: 6/16/2016 To 6/16/2017

Top 10 Incident Types by Count



Date Range From: 6/16/2016 To: 6/16/2017

| | Count |
|--------------------------------|-----------|
| HR | 14 |
| Compliance & Ethics | 5 |
| Fraud | 2 |
| Grand Total: | 21 |

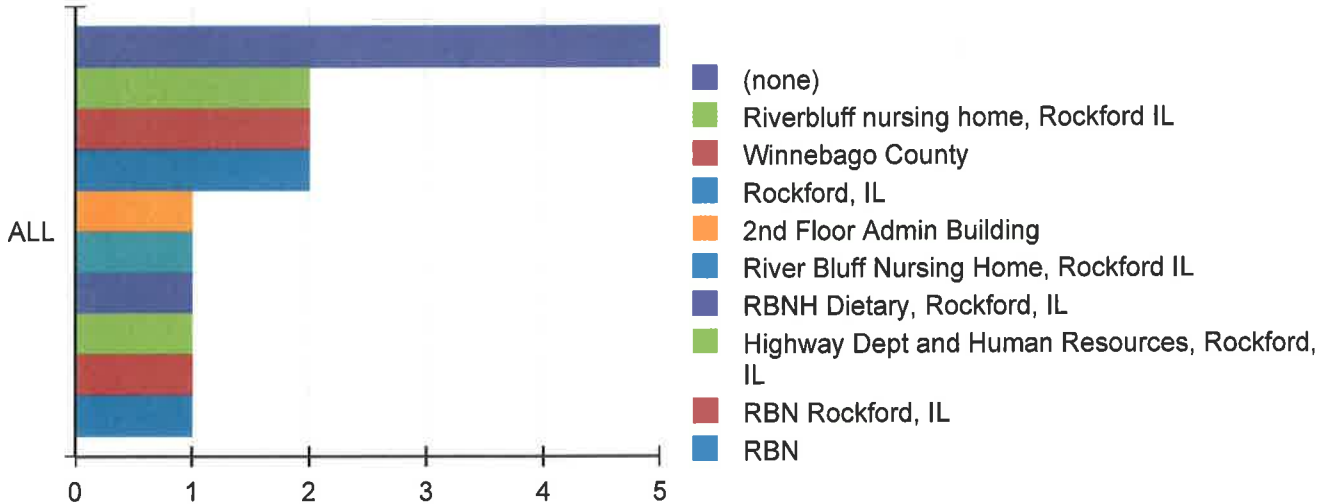


County of Winnebago, IL

Hotline Activity Summary By Location

Date Range From: 6/16/2016 To 6/16/2017

Top 10 Locations by Count



Date Range From: 6/16/2016 To: 6/16/2017

| | |
|--|-------------------|
| Location: (none) | Location Total: 5 |
| Location: RIVERBLUFF NURSING HOME, ROCKFORD IL | Location Total: 2 |
| Location: ROCKFORD, IL | Location Total: 2 |
| Location: WINNEBAGO COUNTY | Location Total: 2 |
| Location: 2ND FLOOR ADMIN BUILDING | Location Total: 1 |
| Location: HIGHWAY DEPT AND HUMAN RESOURCES, ROCKFORD, IL | Location Total: 1 |
| Location: RBN | Location Total: 1 |
| Location: RBN ROCKFORD, IL | Location Total: 1 |
| Location: RBNH DIETARY, ROCKFORD, IL | Location Total: 1 |
| Location: RIVER BLUFF NURSING HOME, ROCKFORD IL | Location Total: 1 |
| Location: RIVERBLUFF DIETARY | Location Total: 1 |
| Location: RIVERBLUFF NURSING HOME DIETARY | Location Total: 1 |
| Location: ROCKFORD, IL. | Location Total: 1 |
| Location: WINNEBAGO COUNTY HIGHWAY DEPARTMENT | Location Total: 1 |

Grand Total: 21

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Case Management System for County of Winnebago, IL

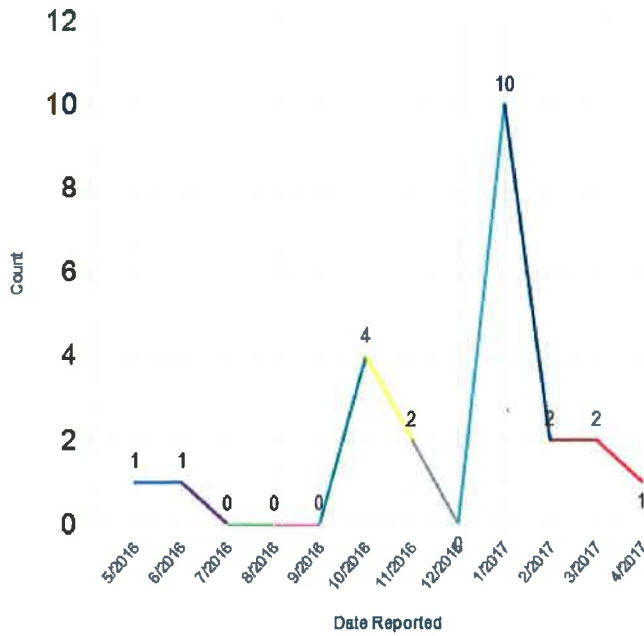
Logged in as:
bcrowley@wincoil.us ▼
Last Signed on: 6/16/2017
2:38:09 PM (ET)
Client #: 1888
Role: Administrator

Settings **Users** **Locations** **Divisions** **Incident Types** **Incident Reports** **Analytics** **Sign out**

REPORTS: Dashboard Activity by Incident Type Activity by Division Activity by Location Activity Trend
Benchmark Report Data Export

-12 - **Day** Week **Month** **Quarter** **Year** + +12

Incident Count by Date Reported



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REPORT FRAUD, WASTE & ABUSE



We have established this waste/fraud/abuse hotline through Lighthouse Services, Inc. for a specific purpose. That purpose is to report fraud, unlawful, unethical and other types of improper behavior. A more complete description of the purpose of this policy is available in our ethics policy statement. This hotline is NOT a substitute for routine communications within our organization between associates and their supervisors and managers, particularly as to workplace duties. Likewise, it does not replace communications with HR staff about benefit issues or other job related issues. This waste/fraud/abuse hotline is an additional communication tool for specific types of situations and it is provided because we believe that it is a good business practice to do so.

Regular business matters that do not require anonymity should be directed to the employee's supervisor and should not be submitted using this service.

You can submit in one of the following ways:

- Toll-Free Telephone:
 - o English speaking USA and Canada: 844-970-0004
 - o Spanish speaking USA and Canada: 800-216-1288
 - o Contact us if you need a toll-free # for North American callers speaking languages other than English, Spanish or French
 - Website: www.lighthouse-services.com/wincoil
 - E-mail: reports@lighthouse-services.com (must include company name with report)
 - Fax:(215) 689-3885 (must include company name with report)

To view hotline reports, click [here](#).

Winnebago County
404 Elm Street
Rockford, IL 61101
OFC: (815) 319-4444
[Sitemap](#)

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