



Position Posting

Receptionist

Position description: Under general supervision serves as an office receptionist as well as perform a variety of secretarial duties. Responsible for answering the incoming main office, providing excellent customer service, greeting and assisting the visitors in the lobby, assisting support staff and attorneys with tasks including but not limited to preparing subpoena's and other legal documents, obtaining information (police, lab reports etc.) from agencies, preparing pen statements, court call offs, tracking police and lab reports, filing, assist with file dispositions and other duties as assigned.

Position hours: Hourly position, general schedule, Monday – Friday 8:00 – 5:00.

Individuals interested in applying for the administrative assistant position should forward their resume and cover letter to Stephanie Bahling explaining their interest in the position and how their experience best suits them for the position. Resumes will be accepted until end of day on Friday, December 29, 2017.

Please submit to required documents to:

Stephanie Bahling
Chief of Operations
400 W. State St Suite 619
Rockford, Il 61101
sbahling@wincoil.us

Upon receipt resumes will be reviewed by our interview committee and interviews will set up accordingly.

Winnebago County State's Attorney's Office

J O B D E S C R I P T I O N



TITLE:	SUPPORT STAFF - RECEPTIONIST		
REPORTS TO:	Office Manager		
STATUS:	Non-Exempt	SUPERVISES:	No
EMPLOYMENT:	Regular Full Time	REG. HOURS:	40.0 per week

POSITION SUMMARY:

Under general supervision serves as an office receptionist as well as perform a variety of secretarial duties. Responsible for answering the incoming main office, providing excellent customer service, greeting and assisting the visitors in the lobby, assisting secretaries and attorneys with tasks including but not limited to preparing subpoena's and other legal documents, obtaining information (police, lab reports etc.) from agencies, preparing pen statements, court call offs, tracking police and lab reports, filing, assist with file dispositions and other duties as assigned.

EDUCATION/EXPERIENCE:

High school diploma or equivalent required. Previous law office or legal experience, previous public relations or customer service preferred, previous telephone experience, and data entry experience preferred.

KNOWLEDGE, SKILLS & ABILITIES:

- **Qualifications:** To perform this job successfully, an individual must be able to perform each primary job duty in a satisfactory manner. The requirements listed below are representative of the knowledge, skill and/or ability required.
- **Language Skills:** Ability to effectively communicate with victims, witnesses, attorneys and general public, Spanish speaking skills helpful.
- **Organizational Skills:** Possess good organizational skills, ability to handle multiple tasks in a hectic work environment.
- **Technological skills:** Possess good computer skills with the ability to utilize Microsoft Word in accordance to position standards. Ability to navigate & retrieve information from several different databases.
- **Communication Skills:** Maintain open communication with supervisor and co-workers. Respond promptly to email, voice mail and other requested communication. Represent the office by providing excellent customer service/telephone/public relations skills.
- **Recommended Skills Testing:** Microsoft Word/Office.

CHARACTERISTICS UNIQUE TO THIS POSITION:

Ability to switch focus often to meet the immediate needs of one or more attorneys, supervisor or public.

ESSENTIAL JOB FUNCTIONS:

1. Answer phones within 3 rings or less and assist callers by answering questions or re-directing the caller as appropriate. Greet and assist the visitors in the lobby. Represent the State's Attorneys Office by providing excellent customer service to all callers and visitors.
2. Assisting secretaries and attorney's with tasks including but not limited to preparing subpoena's and other legal documents, obtaining information and reports from agencies, preparing pen statements, court call offs, filing, assisting with file dispositions.
3. Records and tracks police and lab reports, distributes to appropriate secretary
4. Attends and participates in meetings as necessary.
5. Performs all other duties as assigned.

Winnebago County State's Attorney's Office



PHYSICAL SPECIFICATIONS:			
JOB DEMAND	CHECK IF APPLY	PERCENT OF TIME	OTHER JOB INFORMATION
Standing	<input checked="" type="checkbox"/>	10 %	
Walking	<input checked="" type="checkbox"/>	20 %	
Sitting	<input checked="" type="checkbox"/>	70 %	
Lifting	<input checked="" type="checkbox"/>	%	Maximum Weight 50 lbs. Rarely occasionally as needed
Carrying	<input checked="" type="checkbox"/>	%	Maximum Weight 50 lbs. Rarely occasionally as needed
Pushing	<input checked="" type="checkbox"/>	%	Maximum Weight 50 lbs. Rarely occasionally as needed
Pulling	<input checked="" type="checkbox"/>	%	Maximum Weight 50 lbs. Rarely occasionally as needed
Climbing	<input type="checkbox"/>	%	
Balancing	<input type="checkbox"/>	%	
Stooping	<input type="checkbox"/>	%	
Kneeling	<input type="checkbox"/>	%	
Crouching	<input checked="" type="checkbox"/>	%	
Crawling	<input type="checkbox"/>	%	
Reaching	<input type="checkbox"/>	%	
Handling	<input type="checkbox"/>	%	

AUDIO/VISUAL	
JOB DEMAND	CHECK IF APPLY
Sight	<input checked="" type="checkbox"/>
Color Vision	<input type="checkbox"/>
Near Vision	<input checked="" type="checkbox"/>
Far Vision	<input checked="" type="checkbox"/>
Depth Perception	<input type="checkbox"/>
Peripheral Vision	<input type="checkbox"/>
Speaking	<input checked="" type="checkbox"/>
Hearing when applicable	<input checked="" type="checkbox"/>

EXPOSURE SPECIFICATIONS:	
JOB DEMAND	CHECK IF APPLY
Organic Solvents, Ink	<input type="checkbox"/>
Noise	<input type="checkbox"/>
Work at Rapid Pace	<input checked="" type="checkbox"/>
Temperature Variance	<input type="checkbox"/>
Solitary Work	<input type="checkbox"/>
Poor Ventilation	<input type="checkbox"/>
Toxic Conditions	<input type="checkbox"/>
Dangerous/Moving Machinery	<input type="checkbox"/>

OTHER:		
ISSUE:	CHECK IF APPLY	DESCRIBE
Access to CONFIDENTIAL information	<input checked="" type="checkbox"/>	
Access/handle Company funds	<input type="checkbox"/>	
Ability to communicate fluently in English	<input checked="" type="checkbox"/>	Primary language is English, Spanish helpful

Disclaimer: The above information indicates the general nature and level of work performed by employees within this classification. It is not a comprehensive inventory of duties and/or responsibilities.