

FY 2018 Transparency Report

Winnebago County Administration



River Bluff Nursing Home

Sheila Story, Administrator

Associated Budget Funds

70500, 74500 Enterprise Fund

0244, 0401 Fund Equity Forecast

River Bluff proudly provides a continuum of intermediate and skilled nursing services including short-term rehabilitation stays, Alzheimer's and dementia care, long term intermediate care and palliative and hospice care. Some of the services that we provide here at River Bluff Nursing Home are Rehabilitation Therapy, Restorative Services, Support Services, Nursing Services, as well as Volunteer Services.

For more information, visit <https://rbnh.org/>

3rd Quarter Highlights

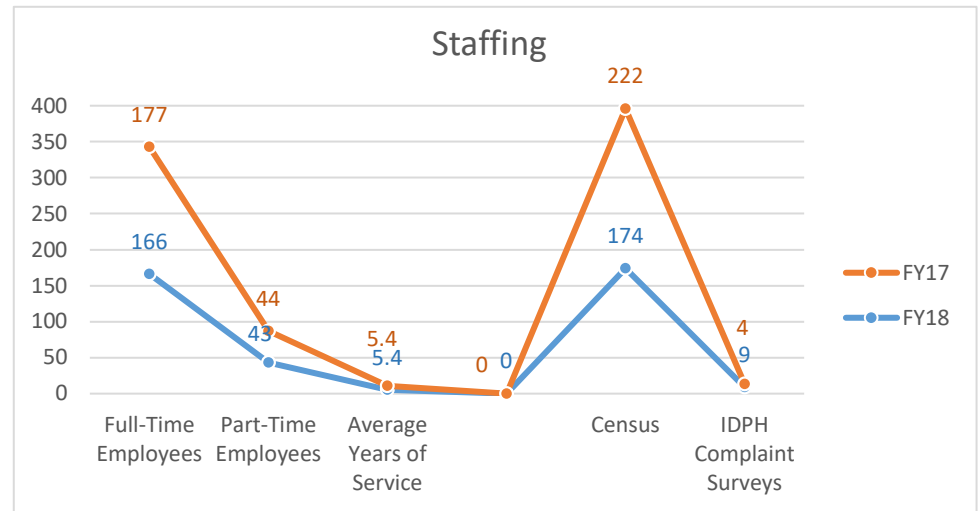
Recognition for staff has been an ongoing project and we have done some good things in that are with positive results including a preceptor program to help with new staff training while empowering others to make the difference. We are looking forward to remodeling some of the rooms on Blue Jay and marketing River Bluff as a rehab and healthcare facility to create awareness of therapy services available for short term rehab. Management is involved in Family Council, Advisory Committee, and Auxiliary. New Activity Director started this week and comes to us with much experience and some great ideas.

4th Quarter Preview

Going into 4th quarter, staff recruitment, retention and development remains a priority in order to provide optimal care and operations.

October 1 - June 30

	3rd QTR YTD FY18	3rd QTR YTD FY17
Personnel		
Full-Time Employees	166	177
Part-Time Employees	43	44
Average Years of Service	5.4	5.4
Care		
Capacity	304	304
Census	174	222
Occupancy	58%	73%
Medicare Residents	7%	4%
IDPH Complaint Surveys	9	4



3rd Quarter YTD Significant Variance Explanations

Illinois Department of Health (IDPH) complaints can be attributed to low staffing and poor morale. This leads to less employee, resident, and family satisfaction. Change in management and the closure of a neighborhood (wing) was unsettling to some.