



WINNEBAGO COUNTY

Ring Video Doorbell Registration and Agreement FAQ's

Thank you for your interest in partnering for neighborhood safety!

What does the Ring Video Doorbell program include?

It includes one (1) video doorbell and a one (1) year subscription to the service.

What are the eligibility requirements?

- Must be the homeowner of the address listed in Registration and Agreement
- Must live in participating Winnebago County Board district
- Must be a single family home/condo (no multi-family units)
- Must have a smartphone or tablet and internet service
- Must pay future annual subscription fee (after first year)

What are the benefits to me?

- Personal Safety
- Neighborhood Safety
- Ability to Screen Visitors
- Evidence Storage
- Peace of Mind

Why are there only four eligible Districts?

Winnebago County Board members were each allocated a sum of American Recovery Plan Act funding to spend in their Districts. The Board members in Districts 15, 10, 4, and 11 chose to allocate a portion of their American Recovery Plan Act funding to the Ring Doorbell Video Program.

Note: Funding for additional districts is actively being pursued.

How do I know if I'm in an eligible Winnebago County Board district?

To verify if you are in an eligible District, look for the Ring logo on the [Winnebago County Board Member page](#) and review the District map to verify your address.

How many doorbells are available?

Ring Video Doorbells are available on a limited, first-come, first-served basis.

How do I register?

By completing the [Ring Video Doorbell Registration and Agreement](#), you will have registered and completed the first step in the process.

What happens next?

Once submitted, your street address will be verified. If verified as being in one of the four (4) Ring Doorbell Winnebago County Board Districts, *and* if you meet the other eligibility requirements, you will receive an email from your County Board member. Emails will not be sent to those who do not qualify.

If you did not receive an email, and feel you should have, please contact your County Board member. Their contact information is provided in the following link: [Winnebago County Board Members](#).

How do I obtain my Ring Video Doorbell?

The email for eligible homeowners will contain information on dates, times, and locations in which to pick up your Ring video doorbell.

Note: If you are elderly, or have medical mobility issues that hinder you from attending a meeting to pick up your Ring video doorbell, please check the appropriate box on the registration form.

What do I need to bring to the meeting?

Bring a picture ID to be matched to the approved registration list as well as your smartphone or tablet.



REGISTRATION AND AGREEMENT QUESTION LIST

Please **do not** complete this form, it is informational only.

The official form is located at [RING VIDEO DOORBELL REGISTRATION AND AGREEMENT](#)

District (choose one only) Refer to District maps and look for the Ring Doorbell logo to verify eligibility: [Winnebago County Board Districts](#)

- District 15 (Burt Gerl)
- District 10 (Joe Hoffman)
- District 4 (Brad Lindmark)
- District 11 (Kevin McCarthy)

- Last Name
- First Name
- Street Address
- Zip Code
- Email Address
- Phone Number

Obtaining the doorbell will require attending a meeting, of which several meeting options will be offered. If you are elderly or have medical mobility issues, your Board member will contact you regarding a possible home visit.

Please check the appropriate box:

- I can attend a meeting
- I have mobility issues and will need a home visit.

By selecting YES, I certify the above information that I have provided is correct and that I agree to pay future annual Ring Video Doorbell subscription fees (after 1st year). I understand that should I fail to pay future annual subscription fees or fail to maintain internet service, the Ring Video doorbell service will end.

I further certify that I meet the following eligibility requirements:

- *I am the homeowner*
- *I live in participating district*
- *I live in a single family home or condo*
- *I have smartphone or tablet and internet service*

Yes